

B S S S U R V E Y D R I V E - 2 0 1 8
BeConnected Accreditation Bulletin #30

May 28th, 2018

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Meeting with the Survey Team

June
4th, 5th, 6th

While the CARF surveyors are here, they will meet with individuals, employees and contractors of BSS locations – head office, Duncan office, group homes, Network of Home Living (NHL), and Semi-Independent Living (SIL) programs. A schedule of where and when they will be visiting each program location will

be made available by Sunday June 3rd. If any individuals supported, family members, employees or contractors would like to meet with the survey team, please contact me and I will make sure the survey team is made aware of the request.

The purpose of the visits to program locations is for the survey team to determine the organization's conformance to all applicable standards through the observation of services, interviews with persons supported and other stakeholders, and review of documentation.

Welcome Orientation

BSS will be hosting a reception to welcome the CARF survey team, and give everyone who wishes, the opportunity to meet the surveyors and ask questions. **The Welcome Orientation is scheduled to start sharply at 8:45am on Tuesday June 5th at Head Office.** Please consider joining us in welcoming Bill, Katie and Diane all the way from the United States, to BeConnected Support Services. Light refreshments will be provided.

THE SONG
"THE FINAL
COUNTDOWN"
IS NOW PLAYING
IN YOUR HEAD

Exit Conference

Tentatively scheduled for 2:00pm on Wednesday, June 6th, BeConnected will be hosting our survey "Exit Conference" in the Campus View Room of the Cadboro Commons Building at UVic. We will be informed of the survey team's findings related to the standards. The Exit Conference will last approximately one hour. The purpose of the conference is for the survey team to provide feedback regarding the strengths of the organization's programs and operations in relation to the standards, make recommendations for improvement, and offer suggestions and consultation. It's also our last opportunity to question any recommendations made by the survey team and present further evidence of conformance to the standards.

***Please call BSS Head Office on Wednesday morning to confirm time of the conference (250-727-3891) – Everyone is invited to attend! The conference will be followed by refreshments – Please join us!

If you have any questions about the Accreditation process, or our upcoming re-survey, please contact me at 250-727-3891 or via email at kkay@beconsupport.ca.

Thank you, Kristen Kay, Director, Programs and Service Quality