

Accreditation 101 Version 20.24

July 15th, 2024



Preparation for BeConnected’s 8th accreditation survey with CARF International is well underway with our site survey scheduled to occur on July 17th, 18th, and 19th, 2024. While CARF surveyors are here, they will meet with individuals supported by BeConnected, BSS personnel, family and other stakeholders, at locations including head office, Duncan office, Douglas Street Launchpad, adult staffed supported homes, children and youth staff supported homes, home share, supported living and community inclusion programs. The purpose of the visits to program locations is for the survey team to determine the organization’s conformance to all applicable standards through the observation of services, interviews with persons supported and other stakeholders, and review of documentation.

Welcome Orientation

The Welcome Orientation is scheduled for the second day of survey, Thursday, July 18th at 9:00am, at head office. The orientation is a short meeting where the CARF surveyors introduce CARF, the accreditation process, and answer questions that attendees may have. You are invited to join into this meeting on Microsoft Teams. Please consider joining us in welcoming Michael, Jacqueline, Tasha and Tabitha, from different locations across the USA, to BeConnected Support Services.

Exit Conference

Tentatively scheduled for 2:00pm on Friday, July 19th, BeConnected will be hosting the survey Exit Conference at our Douglas Street Launchpad location, and also via Microsoft Teams. The Exit Conference will last approximately one hour. The purpose of the conference is for the survey team to provide feedback regarding the strengths of the organization’s programs and operations in relation to the standards, make recommendations for improvement, and offer suggestions and consultation. It is also our last opportunity to question any recommendations made by the survey team and present further evidence of conformance to the standards.

THE SONG
**“THE FINAL
 COUNTDOWN”**
 IS NOW PLAYING
 IN YOUR HEAD

*Please contact Kristen or Chelsea for the links to attend the Welcome Orientation and/or the Exit Conference on Microsoft Teams. Everyone is invited to attend!



If you have any questions about the CARF Accreditation process, or our upcoming re-survey, please contact me at 250-727-3891 (ext. 203) or via email at kkay@beconnectedsupport.ca.

~Kristen Kay, Director of Programs and Quality Assurance