

Accreditation 101 Version 20.24

July 22nd, 2024

Wednesday, Thursday and Friday last week, the services and supports provided by BeConnected were rigorously reviewed by four (4!) CARF International accreditation surveyors. As part of this process, individuals supported by BeConnected, employees, contractors, family members, funding body social workers and other community partners, were interviewed by surveyors. In addition, a vigorous review and assessment of more than 1,500 individual standards was conducted, with surveyors closely considering everything from leadership to rights of persons served, health and safety, risk management, and program standards related to BeConnected’s children and youth services, adult staff supported homes, respite services, home share, supported living, and community inclusion.

Although we will not receive our official “Survey Report” for a few weeks, the message was received loud and clear that BeConnected earned a three-year award, and with “no recommendations.”

During the Exit Conference, the survey team identified many strengths of the organization, and in particular we were acknowledged for supporting individuals who present with unique needs, longevity and satisfaction of personnel/BeConnected’s workforce, satisfaction of families and other stakeholders with our services, and for having excellent strategic planning, health and safety, risk management, and performance improvement systems in place, among many other things.

Once the official Survey Report is received from CARF International, copies will be made available at each of our program locations, online, and at BeConnected’s offices.

“Accreditation 2024” has reminded us that BeConnected is successful because it has strong leadership, effective management and supervision, dedicated employees, and amazing people we support, who inspire us to do our best every day. I would personally like to thank everyone who contributed to the accreditation review, and I look forward to where we go from here.



Where do we go from here?

Next steps are already underway as BeConnected makes efforts towards achieving outcomes identified in our 2024—2026 strategic plan. In addition, a lot of work was completed over recent weeks and months in preparation for CARF survey – we are going to keep it up!



If you have any questions about the CARF Accreditation process, please contact me at 250-727-3891 (ext. 203) or via email at kkay@beconnectedsupport.ca.

~Kristen Kay, Director of Programs and Quality Assurance